

HOW TO EXTEND OR CANCEL A LOCK REQUEST

From the Utah Housing's website select "Lenders"





Select "PowerLender Portal"

Lenders

PowerLender Portal Document Delivery Upload Loan Documents How and What to Upload Loan Programs Income & Purchase Price Limits Matrices & How to Guide Grants DPA and Loan Programs Resources Forms Recent Updates / Memorandums Did you know? (UHC Reminders) Participation Documents (Manuals)



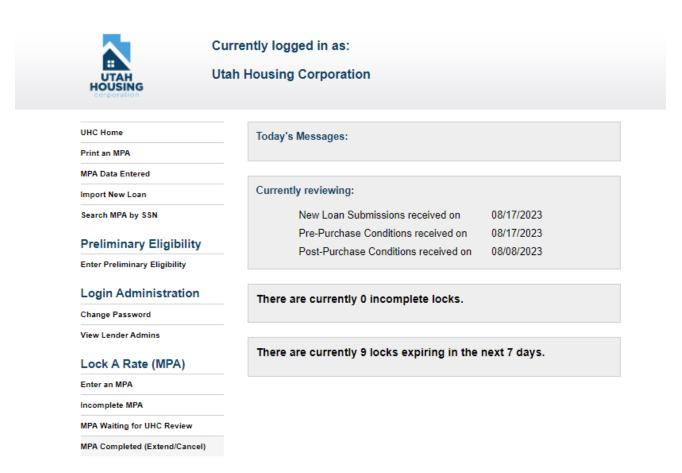
Log in using your assigned credentials

If you do not have assigned credentials contact your company admin

Lender Login									
Email:	name@company.com								
Password:	•••••								
By using this website you agree to our terms and conditions.									
Sign In	Reset your password	Request list of admins							
Requirements to be a Participating Lender									



Under the header "Lock A Rate (MPA)" choose "MPA Completed (Extend/Cancel)"





In the next screen choose the borrower and then select "Launch" from "Extend/Cancel"

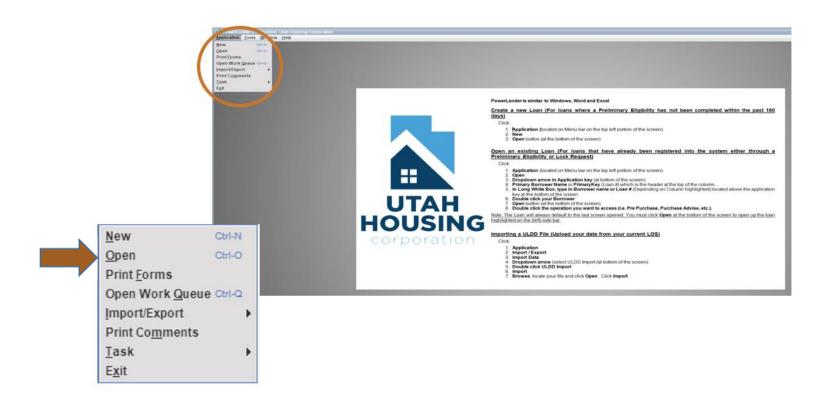
UHC Loan #	Lender Loan #	Name E	Final Delivery Date	The state of the s	Rate	Amount Reserved	Extend / Cancel	
000000	0000000		2023- 08-30	FHA-VA_MTG	1st: 6.0000 2nd: 7.0000	1st: 374,982.00 2nd: 0.00	Launch	





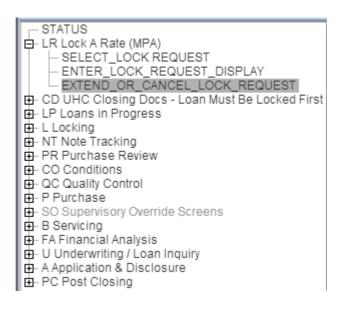
Select "Application" which will open a drop-down menu, select "Open"

• Choose your borrower from the left side of the screen.





Select "EXTEND_OR_CANCEL_LOCK_REQUEST" under LR Lock A Rate (MPA)



In the next screen fill in the data for either an **extension** or to **cancel** the loan.





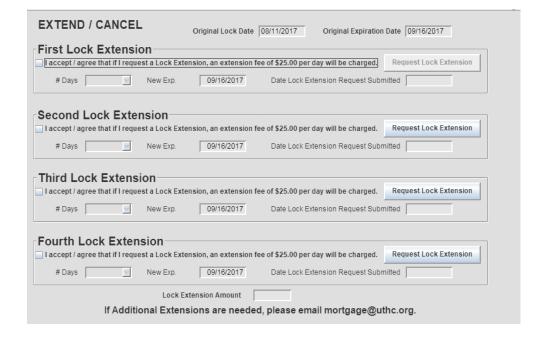
To extend a lock request the lender MUST click "I accept/agree" to the fee.



To Extend a Lock Request

- A fee of \$25 per day will be charged for an extension.
- A lock may be extended up to 4 times, NOT to exceed a total of 30 days.

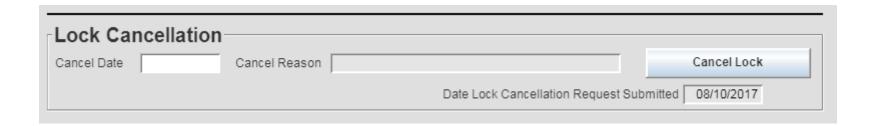






To Cancel a Lock Request lender will enter the date and reason.

• Click "Cancel Lock" and an email will be sent to Mortgage Banking and Lender.



A \$400 fee may be charged to a lender if the lock is not canceled prior to the Final Mortgage Delivery Date.

For more information see the <u>Utah Housing Selling Supplement</u>.

